



Orange County Taxi Administration Program



Orange County Taxi Administration Program (OCTAP) Background Information

California Government Code § 53075.5 requires that each city and county develop taxicab regulations that, at a minimum provide for:

- The permitting of taxicab drivers.
- The establishment of rates for taxicab transportation service (taxicab fares).
- A mandatory controlled substance and alcohol testing certification program.
- Disclosure of company and/or driver permit number in taxicab service advertising.

The Orange County Taxi Administration Program (OCTAP) is an association of Orange County cities and the County of Orange, created to coordinate taxicab service, permitting, and other administrative functions.

- The Orange County Transportation Authority (OCTA), although not a member agency, administers the OCTAP program on behalf of the cities and the County of Orange.
- The OCTAP Steering and Safety committees are comprised of representatives from the County of Orange and its 34 cities, a member representing large taxicab companies, a member representing small taxicab companies, and a member representing the travel and tourism industry.
- In addition to enforcement by OCTAP Code Administrators and staff, each city and the County of Orange have adopted OCTAP regulations into their local municipal code, and enforce the regulations through their local law enforcement and code enforcement agencies.

OCTAP staff work closely with city and county enforcement agencies to support the enforcement of OCTAP regulations and local municipal codes pertaining to the operation of taxicabs in Orange County.

OCTAP, in addition to meeting the minimum requirements set forth by California Government Code, requires the following:

- Annual company, company officer, and driver criminal background investigations, and enrollment in a subsequent arrest notification program.
- Annual review of Department of Motor Vehicle (DMV) driver records, and enrollment in a DMV program that notifies taxicab companies of any driver record activity that may occur between the regular annual reviews.
- Review and monitoring of company and vehicle insurance policies.
- Taxicab vehicle permitting and vehicle standards that include annual and random vehicle safety inspections and checks of fare meter seals.
- Service standards, including:
 - Fare policies that require drivers to operate the fare meter any time that they are transporting a passenger; charging a fare that is equal to or less than the fare displayed on the fare meter regardless of the number of passengers transported; acceptance of a credit card as a method of payment; and providing a written fare receipt when requested.
 - A lost and found policy for each taxicab company
 - 24-hour live dispatch service numbers for all taxicab companies

For more information, please visit www.octap.net, or contact OCTAP at OCTAP@octa.net, or (949) 654-8294

