

# TAXICAB SAFETY

## - Taxicabs - An Important Community Service

**T**axicabs come in a variety of styles and colors, providing around-the-clock transportation services to Orange County residents and visitors. Several privately owned taxicab companies operate this "public" service.

To promote safe and reliable transportation, California State Law requires the regulation of taxicab companies. Locally, the Orange County Transportation Authority's Taxicab Administration Program (**OCTAP**) handles this task by issuing taxicab business, driver, and vehicle permits.

Each **OCTAP** permitted taxicab driver has passed a criminal history investigation, drug screen, and alcohol breathalyzer test and is subject to random drug and alcohol testing.

Each **OCTAP** permitted taxicab has passed an annual vehicle inspection, insurance review, and is routinely spot-checked.

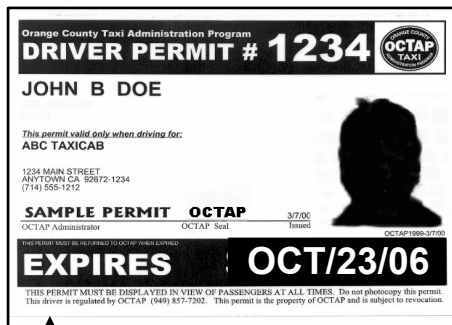
**FOR ADDITIONAL INFORMATION OR TO FILE A COMMENT  
CONTACT OCTAP AT**

**(949) 654-8294**

## - Taxicabs - Consumer Tips

- ▶ **Get the full name of the taxicab company - not just "yellow cab."**
- ▶ **Write down the taxicab company's telephone number and keep it.**
- ▶ **Ask the taxicab company if their drivers and vehicles are *OCTAP* permitted.**
- ▶ **Ask how long before the cab will arrive, and get the cab number, or driver's name.**
- ▶ **When the cab arrives, ask to see their OCTAP Driver's Permit and the OCTAP vehicle permit; and ensure both permits are current. The driver permit must be posted in plain view, at all times, inside the taxicab.**
- ▶ **Request that the driver turn the meter on; even if he quotes you a flat rate. You should never pay more than the metered amount.**
- ▶ **Ask for a receipt showing the amount paid, the driver, the vehicle fleet number and the taxicab company name.**

***Before getting  
into a taxicab...***



***ask to see the operator's  
OCTAP Driver Permit.***



***check the left side of the  
rear window for an  
OCTAP Vehicle Permit.***

***BE AWARE OF TAXICABS &  
DRIVERS WITHOUT OCTAP  
PERMITS!***